## **OVERVIEW**



# OBJECTIVES OF THE PROGRAM

- Connect with others quickly, in and outside your work circles
- Build confidence in communicating with new and familiar people
- Recognize and appreciate the work of others
- · Listen for understanding
- Communicate your Why and understand their Why
- Build solid trust for transparent communication
- Remove silos and breakdown barriers
- · Build your personal brand
- Accomplish more through people

#### **FORMAT**

In-person: 2 day

Live-online: 7 x 2 hour modules once a week

### CONTACT

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## **People Skills**



To be successful in today's agile world it takes more than technical skills. It takes deep understanding of how to work effectively and efficiently with all types of people.

Constantly changing working conditions require collaboration in all directions. Understanding people is the key. This program is designed to give you the edge with the essential skills you need to navigate in their world.

### **HOW DO WE GET THERE?**

Through discussion, practice, and coaching, we will build the essential People-Centered skills you need to work with internal and external teams. Through simple changes in the way we communicate over time, we will see extraordinary results.

### WHY DOES IT WORK?

Adults learn best through experience and peer discussion. With relatable examples and common experiences, we can identify opportunities to make real progress quickly and permanently

### WHY IT'S IMPORTANT?

The better we work with people the better our results. It's that simple. Most people focus on technical skills and neglect critical peoplefocused skills. Skills that are practical. Skills you can use every day. Skills we all need.

